

# Lean Six Sigma

## *Understanding the business case for Lean Six Sigma*

6 March 2018 (London)

*'Technology is nothing.*

*What's important is that you have a faith in people, that they're basically good and smart, and if you give them tools, they'll do wonderful things with them'*

Steve Jobs

### Overview

Lean Six Sigma – you've heard about it, but what's it really all about?

- Is it right for your organisation?
- Is it worth it?
- What are the benefits and costs?
- What's your role?
- What's DMAIC? What are the belts all about?
- What do you need to know before you go any further with it?

This 'open day' is an ideal opportunity to get a feel for the subject. It's a light-touch introduction, a familiarisation session. Benefit from the experience of a Six Sigma Master Black Belt, get your questions answered, swap thoughts with others at the same stage in the process as you – it could well be your most worthwhile day out of the office all year!

### Learning objectives

This 'open day' will help you:

- Decide whether you should be adopting Lean or Six Sigma in your organisation
- Determine the approach you need to take
- Identify the areas to target
- Estimate the level of resource required
- Quantify the possible benefits
- Plan the next steps

### Who should attend?

- Anyone (from CEO down) responsible for deciding whether to introduce Lean or Six Sigma to their organisation
- Anyone likely to get involved in a business improvement project
- HR / L&D staff likely to be tasked with organising training to support a business improvement project

This is an awareness-raising day. It's an opportunity to get all your basic questions answered, to get a feel for the subject, to sample the tools and techniques, to get your head around the subject, so that you can feel more confident taking the next steps on the journey – whatever they may be. No prior knowledge required.

## Feedback

Everyone last time said they'd recommend this programme to a colleague. See their comments:

'Bill is very personable and knowledgeable on the subject. Gave really good overview of tools.'

'Good overview of Lean and Six Sigma, not too detailed or complex. Gained a good foundation knowledge.'

'Great for basic principles – makes you want to do the belts and make a difference!'

'Explains what Lean Six Sigma is, how it can be used practically and the benefits it can bring.'

'Would recommend if looking for an overview.'

'It will change the way you think about processes and how to make your work life easier.'

'Excellent overview of Lean Six sigma. Engaging session with relevant examples.'

## 'Open day' format

A practical interactive session, focused on real issues. The approach is pragmatic, not theoretical.

Buffet lunch provided.

## The expert trainer

Bill McIntyre is a Six Sigma Master Black Belt and an independent consultant and trainer in Lean Six Sigma.

In a thirty-year career, deliberately alternating employed and contract positions with his consultancy practice, he has had a range of roles and responsibilities with training, consultancy and project support around Six Sigma being the 'golden thread' for the last twenty years. See more [here](#).

Who better to answer all your questions on the subject?

## Timings and locations

- **6 March 2018**
- British Dental Association, 64 Wimpole Street, London – a ten-minute stroll from Oxford Circus tube station
- 9.30 – 4.00

## How to book

Please click [here](#) to book your place on this open programme.

# Understanding the business case for Lean Six Sigma

## *Programme outline*

### 1 Welcome

- Purpose of the day
- Agenda

### 2 An introduction to Lean

- Principles of Lean
- The jargon and acronyms explained
- Waste and managing waste
- Workshop: demonstrating Lean – The Dice Game
- Characteristics of a mature business from a Lean perspective
- The improvement manager – Roles and responsibilities in creating and managing an improvement culture
- What do you need in your toolbox?

### 3 An introduction to Six Sigma

- What is Six Sigma?
  - The principles demystified
  - The jargon and acronyms (DMAIC, belts, etc) explained
  - Is it relevant to your business?
- Analysing the business
  - Metrics, measures and maturity
- Workshop
  - Understanding what can be done with statistics and real measures
  - ‘How can I have made the wrong decision – the numbers gave me that answer, didn’t they?’

### 4 What next?

- Practical exercise
- Taking the right decisions for your business
- Practical implications
- Open forum – your questions answered

*\*This outline is subject to change\**

*“If all we ever do is all we’ve ever done,  
then all we’ll ever get is all we ever got” – Anon.*

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